



## Privacy Notice – NIGALA for App Users

### 1. Introduction

The Northern Ireland Ad Litem Agency (NIGALA) has been established to act as a voice for Children and young people who are subjects of public law and adoption proceedings before the courts in Northern Ireland. A Guardian ad litem (social worker) is appointed by the court to represent the child or young person.

Our role is to:

- safeguard and promote the welfare of children;
- give advice to the family courts;
- make provision for children to be represented;
- provide information, advice and other support for children and their families.

We use this app to gather feedback from your experience so we at NIGALA can improve our services.

### 2. The use of the App and your Information

You will be given a unique identifier so you can log into the app and record your feedback. Please note this app is not used to collect personal data.

#### 2.1 What types of data do we collect?

When using this app we will be collecting data related to your experience of your time with the Guardian at NIGALA.

#### 2.2 Why do we collect data?

We use this app to gather feedback from your experience so we at NIGALA can improve our service. You will be asked a number of questions to answer relating to your experience.

**2.3 Where do we collect this information from?**

Once you submit your feedback using the app an email will be generated that will be sent to the NIGALA Feedback Officer.

**2.4 How will we use this information?**

We will use this information to inform our decision making and improve our Service to children and young people. We will use this information for statistical and reporting purposes.

**3. Changes to our privacy notice**

We keep our Privacy Notice under regular review and we will place any updates on this document.

**TERMS and CONDITIONS**

Our [Privacy Policy](#), which sets out the terms on which any information we collect from You, or that You provide to Us. By using our App, You consent to such processing and You warrant that all data provided by You is accurate.